

Cherokee Nation Entertainment, LLC, a tribal corporation of the Cherokee Nation is seeking bids for West Siloam Springs Casino/Hotel for Laundry/Dry Cleaning. Hotel bed linen: Bedspreads, Bed skirts, Pillow Shams, Drapes, Sheers, Runners and may include Guest Dry Cleaning same day service. Uniforms: Stain Removal---must be able to effectively treat and remove stains including but not limited to grease, food, beverages, make-up and bodily fluids. Price--- must be competitively priced. ---Garments found in need of repairs, by the cleaners, should be flagged, so that the employee can bring it to the Wardrobe Department to be either repaired or replaced. ---Banquets: Table Skirts, Table Cloths, Drapery, Chair Covers and sometimes cloth napkins.--- Employees: Sous Chef's customized Chef Coats, Blazers and Pants.---Special Care: Event costumes, such as faux fur, leather, silk, wool, and delicate embellished clothing made with sequins require more care to maintain their high quality.

Pickup/Drop Off: Must be able to pick up and drop off twice weekly. Pickup will be Wednesday and drop off will be Friday. Times to be determined upon bid award.; CNE and its authorized personnel, reserve the right to modify the pickup/delivery schedule of uniforms upon proper notification to vendor, on an as needed basis in order to accommodate our hours of operation and/or events.

Dry Clean Only Garments found without a heat sealed name/barcode tag on the inside, should be flagged, so that the employee can bring it to the Wardrobe Department to have it corrected.

Vendor will be responsible, at their own expense, to replace any garment that is lost or damaged while in vendors' possession. Vendor will be required to purchase replacement garment from designated CNE vendor.

Dry Cleaner will provide Hotel Room Guest Laundry Tickets, at Dry Cleaner expense. Guest Laundry Tickets must be provided in bundles of 1000, imprinted with the Cherokee Casino logo.

Vendor will provide Laundry Bags, at no cost, to the Wardrobe Department for terminated employee uniform laundering and dry cleaning.

CNE will only guarantee payment for approved garments for CNE uniformed staff (list of garments to be provided upon bid award) and will not guarantee any payment on other services and/or garments, unless PRIOR approval (which will include but is not limited to email, telephone call, or fax) is received from authorized CNE Wardrobe personnel.

