

**ADDENDUM #2 POSTED ON 5/25/2021**

**For Genetec Advantage with Technical Support Bid**

1. Will Tech Support on-site be billable or is it be included in the support renewal bid? **Billable**
2. Can we list/break out what our hourly rates are for the technical support you will need and if it is required bill you per those rates on the bid response sheet? **Yes we will accept the list/break out of your hourly rates for technical support on the bid response sheet.**