# Questions & Answers 2

**Data Center locations**

The RFP states you currently have 2 networked Data Centers.

1. Are these Data Centers owned and operated by HACN? **Yes**
2. Where are the 2 Data Centers located? General location - City, State. **Tahlequah and Sallisaw Oklahoma.**
3. What is the current configuration of the 2 data centers? Examples; Primary / Disaster Recovery DC, Split resource DCs, etc. **Split Resource**
4. How are all locations connected? (Point to Point, Frame Relay, MPLS, Metro E, VPN, etc.) **Mostly VPN, and some ATT AVPN.**
5. Are there any location requirements for vendor proposed Data Centers/Cloud Hosting facilities? **US Regional**

**Network Size & Scope**

1. How many Active Directory Users do you currently have? **250**
2. What are your total current network disk storage requirements in Terabytes (TB)? **20 TB**
3. Any physical stand-alone servers? **No**
4. How many physical locations do you support from your 2 data centers? **30**
5. What type of Telco / bandwidth will be available at the client site / locations? **Microsoft Teams**

**Current Server Farm**

1. Hyper-V Host Servers
   a. How many physical Host Servers are currently in place running the virtual server farm? **4 ( 2 in each location)** (Please clarify server locations if network is split or includes DR)
   b. What is the version of Hyper-V that you currently have running? **2016**
2. Windows Server Virtual Machines
   a. What Windows Server OS version is running on the Windows VM's? **Server 2012-2022 and 2 (Linux Ubuntu 12.04)**
   b. What SQL version is running on SQL VM's? **2019 and 2022**
   c. Please list any applications running on servers that we should be aware of.

**Software**

1. Does HACN receive or qualify for any special pricing for Microsoft or other software licensing? **State and Tribal (unsure)**
2. What version of Microsoft Office or M365 are you currently running and for how many users? **E5/F1 for 230 User**
3. Are you currently leveraging the use of Microsoft Teams, Teams Voice, OneDrive or SharePoint? **YES**
   a. If not, are you interested in taking advantage of these capabilities?

**Backup & Disaster Recovery**

1. Unitrends Backups
    a. Where does your Unitrends backup environment reside? **Tahlequah and Sallisaw datacenters.**
    b. What does it consist of? (Unitrends Hardware, tape, on existing Hyper-V environment, etc?) **Unitrends Appliance**
2. Disaster Recovery
    a. Please describe your current Disaster Recovery (or DRaaS) environment, if any.

**HACN Technical Staff Availability**

In addition to providing full administrative access for HACN Staff;

1. Is HACN considering a fully Managed Cloud Hosted environment, or do you want to be fully self-supporting? **Sefl Supporting**
2. Is HACN considering outsourcing IT network management & support beyond the vendor supporting the cloud environment? Ie., Server Support, Application Support, On-Prem network device support (firewalls, routers, switches, WAP's, etc.)? **No**