

REQUEST FOR SEALED PROPOSAL

OUTPATIENT PHARMACY PACKAGE

ADDENDUM



Cherokee Nation Procurement
On behalf of
Health Services

CHEROKEE NATION
P.O. Box 948
Tahlequah, OK 74465
(918) 453-5000

Health Services has requested that Attachment A be submitted by email in Excel format. If you need the Excel document sent to you, please email amanda-coles@cherokee.org. You will also need to submit the completed Attachment A – Excel document to Amanda Coles at amanda-coles@cherokee.org by March 31, 2023 at 5:00 p.m. C.T.

Questions and requests for clarification received by the stipulated deadline are listed on the following pages along with answer provided by Cherokee Nation Health Services Group.

QUESTIONS AND ANSWERS FOR ADDENDUM

Question: Do we need to provide responses to the items under the Scope of Work section and the Attachment A or just the Attachment A? The questions appear to be the same.

Answer: Please provide answers only on the excel spreadsheet in Attachment A.

Question: Does the Central Refill Center submit prescriptions for claims processing under its own separate license or is the claims processing submitted at the 10 outpatient pharmacy sites and scripts are then routed to the Central Refill Center for fulfillment and shipping?

Answer: The Central Refill Center does not submit prescriptions for claims processing; all scripts are processed (adjudicated) at the individual facility.

Question: Is it required to have a detailed note of yes for all requirements or just the No's?

Answer: It is not required to have a detailed note; however, any explanation of your answer will assist the RFP team in making informed decisions when considering your product.

Question: What is the current Outpatient Pharmacy Management System in use in the pharmacies and how many years of data will be required to be converted over to the new pharmacy management system as part of the implementation process?

Answer: The current PMS is Cerner Retail Pharmacy (Etreby) and there is approximately 8 years of data.

Question: Can we get a breakdown of the number of workstations that will require access to the pharmacy management system at each location? Will there be additional remote use access needed, and if so how many remote users are needed?

Answer: Number of workstations at each facility:

Tahlequah (CNOHC) 35

Urgent Care 7

Muskogee 18

Stilwell 15

Sallisaw 10

Salina 10

Nowata 10

Vinita 12

Jay 9

Ochelata 7

Number of additional remote users: approximately 30

Question: Do the pharmacies require an integrated Point of Sale solution? If so, how many POS lanes will be needed per pharmacy?

Answer: We do not operate with a traditional pay for service point of sale. All prescriptions are provided at no cost to our tribal members. We currently utilize the “dispensing” function in ScriptPro to release (aka “sale”) the prescription to the patient.

Question: Type of printers currently deployed (laser/thermal), is so can we get the makes/models?

Answer: HP Laser jet P3015, HP Laser jet Enterprise M506, LexMark MS421, Zebra LP 2844, Zebra 420t, Zebra 420d, HP Laser jet Pro MFP M428fdn, HP Laser jet 500 M551, Lexmark E360dn, HP Laser jet M507,

Question: Type of image scanners currently deployed (if any) at each location; is so can we get the makes/models?

Answer: Fujitsu FI-6130Z, Epson GT-S50, Fujitsu FI-7160

Question: Type of bar-code scanners currently deployed (if any) at each location, makes/models?

Answer: ScriptPro Symbol DS9208, ScriptPro Orbit MS7120

Question: Can we get a breakdown of the number of prescriptions processed per day or month on average per pharmacy location?

Answer: Monthly prescription data for February 2023 is below

Facility	Total # of RXs Processed
CNOHC	30,396
UC/ER	8,202
Muskogee	26,416
Stilwell	15,916
Sallisaw	16,543
Salina	11,069
Nowata	11,226
Vinita	12,876
Jay	11,441
Ochelata	9,688

Question: Any other required third-party interfaces/integrations not mentioned in the RFP?

Answer: Not that we are aware currently.

Question: Is it possible to get an editable text copy of the RFP?

Answer: It is not possible to receive the RFP as an editable copy. However, it is possible to receive Attachment A as an excel file. It has been added to the bid website at www.cherokeebids.org and can be emailed on request. Please email amanda-coles@cherokee.org for the excel file.

Question: Page 20 – Patient registration system – Is this through Cerner or another third-party system?

Answer: Cerner Revenue Cycle

Question: We typically see the questions below in relation to LTC. Is LTC part of your outpatient business there?

Pharmaceutical Care/Management	Yes/No	Detailed Notes Expli
Does the system currently have auto-refill capabilities		
Does the system support standing orders		
Does the system track the number of days a prescription is overdue for filling		
Does the system compile a report of patients with prescriptions overdue for filling		
Does the system display all DURs and patient notes associated with a prescription number		
Does the system accept discontinued medication messages from an EHR system		
Does the system allow for integration with a central fill facility		
Please describe how your software can support different "queues"; i.e. what is the process for routing prescriptions to and between a facility and central fill site		
Does the system allow cancellation messages via Surescripts or direct EHR system for canceled prescriptions		

Answer: LTC is not a part of our business model.

Question: Arixum is mentioned on page 25 in terms of bidirectional flow of information, but not in the response portion of the RFP. Should we use the Excel spreadsheet as the source of truth?

Answer: Arxium Optifill is mentioned in the bidirectional flow section of Excel spreadsheet and on page 20 of the response portion of the RFP.

Question: There is a section about bi directional information flow for Cerner, etc. There is a line for “Electronic Medical Records”. What information flow are you looking for here in addition to the ones discussed for Cerner?

Answer: Please consider electronic medical records a repeat of the Cerner request; no additional information is needed

Question: Page 28 of main RFP document / Line 131 of RFP Answer Spreadsheet Excel doc - Requirement: “Does the system have or integrate with an automated storage and retrieval system?” - Is this question referring to patient profiles, medications, and/or inventory? Can you provide an example of what is being integrated and the name of the storage and retrieval system(s) you are wanting to integrate with?

Answer: BD IntelliCab Will-Call System, ScriptPro Storage and Retrieval System (SRS), or similar product.

Question: General Information, Item 10-Deadline for Receipt of Proposals, Page 4: “The envelopes containing the proposals must be sealed, addressed to Cherokee Nation, Attn: Amanda Coles, Procurement Department, P.O. Box 948, Tahlequah, Oklahoma, 74465. Proposals may also be hand delivered (sent by carrier service) to Cherokee Nation Acquisition Management, Attn: Amanda Coles, 17665 S. Muskogee Avenue, Tahlequah, Oklahoma 74464.” - Can the proposal be delivered and received via FedEx to this address? Cherokee Nation Acquisition Management, Attn: Amanda Coles, 17665 S. Muskogee Avenue, Tahlequah, Oklahoma 74464.

Answer: Yes. Proposals must be sealed and clearly marked “SEALED PROPOSAL, DO NOT OPEN, OUTPATIENT PHARMACY PACKAGE” and sent to Cherokee Nation, Attn: Amanda Coles. They can be hand delivered, mailed or sent by carrier as long as they are received on or before March 31, 2023 at 5:00PM C.T.

Question: Scope of Work: Outpatient Pharmacy Management System, pages 15-21. - The questions from the Scope of Work on pages 15-21 are duplicated in the Supplemental Answer Sheet on pages 24-32, as well as the RFP Answer Spreadsheet Excel doc. Can the responses to these questions be returned in the Excel document?

Answer: Please return answers in the Excel document format emailed to Amanda Coles at amanda-coles@cherokee.org. If you need the Excel document,

Question: Attachment A, page 23. - Attachment A on page 23 is blank. Is Attachment A to be considered the requirements in the Supplemental Answer Sheet / RFP Answer Spreadsheet Excel doc? If not, what is Cherokee Nation expecting to be returned for Attachment A? The Introduction section on page 2 also mentions Attachment A, but it does not state what information should be included on it.

Answer: Attachment A is the Excel format answer sheet.